# Building the Rhythm of Change

Developing Leadership and Improving Services Within the Battered Rural Immigrant Women's Community



Produced by The Family Violence Prevention Fund with a grant from the Violence Against Women Office, Office of Justice Programs, U.S. Department of Justice

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# Introduction

Comparing domestic violence is a high priority for community leaders, service providers of all kinds, and federal and local governments. Congress and the Attorney General have made clear that domestic violence services and civil and criminal justice system protections must be available to all, regardless of immigration status.

This project targets battered immigrant women in rural areas where the women are more isolated due to the dearth of resources. In many areas of the country, however, resources for helping battered immigrant women are rare or nonexistent. Helping immigrant women become their own advocates may be the best and only sustainable way to address the needs of immigrant survivors of domestic violence.

Consequently, the Family Violence Prevention Fund (FVPF) sponsored a pilot project to develop immigrant women's leadership capacity and bring immigrant women leaders together with key service providers. FVPF chose two locations likely to benefit from such an effort: Iowa and El Paso, Texas. The project focused specifically on Latina immigrant women, both documented and undocumented. Very successful forums took place in both areas, and vital and vibrant grassroots immigrant women's groups are now working to help organize and educate other battered immigrant women about issues of violence and asserting their rights.

Using the experiences of the pilot projects and of existing grassroots immigrant women's organizations, this manual provides suggestions and guidance on how to organize a similar project aimed at improving services and eliminating barriers to safety for battered immigrant women by empowering the women. The manual is geared primarily toward domestic violence service providers focused on advancing the rights of battered immigrant women and improving their access to services, but may also be a useful reference for other organizations or individuals advocating for immigrants' legal rights.

Participating in this project provides the following benefits:

- Build immigrant women's trust in you, your agency and other service providers
- Help you and other service providers learn more about the special dynamics of domestic violence in immigrant communities and the barriers battered immigrant women must overcome
- Help battered immigrant women learn more about their rights and the services available to them
- Expand access to immigrant communities
- Improve your resources for battered immigrant women

- Inform and improve efforts to fund expanded, appropriate services for this under-served population
- Eliminate system and service barriers facing immigrant women fleeing abuse
- Ensure that all service providers are the allies of all battered women, regardless of race, language ability, culture, or immigration status.

# The Marimba Band Model

The immigrant women participating in the pilot projects suggested a useful analogy — that of a marimba band. Each player is essential to creating a harmonious whole; without each player, the band is incomplete and its music dissonant. The analogy applies both to the ways the women may participate as leaders in their group and to how the partners in the project work together.

Just like forming a marimba band, you need to recruit the players, give them the music to practice and build their talent, and unite them all to play together. The music of this project has two themes: the goal of eliminating barriers and im-proving the services for immigrant survivors of domestic violence, and treating immigrant women as equal partners in efforts to achieve this goal. With all the players participating equally, not one dominating the sound, they can build the rhythm of change.

# Using This Manual

To begin, the manual will discuss the resources necessary for success and help in identifying and developing an immigrant women's group and in targeting service providers to participate in a forum that brings them together with the women on an equal footing. The second part details all of the steps of the forum, from planning logistics to tracks in leadership building and using skits (teatros) for educating and organizing. At the conclusion of the manual, the group's next steps are briefly discussed. Subsequent manuals derived from the pilot projects will address in detail the group's goals following the forum and how to ensure it achieves its long-term goals.

# The Project's Goals

The goal of the project is to break down the barriers facing battered immigrant women to improve services available to them. The best strategy to achieve this end is to develop the women's leadership skills.

Only immigrants themselves (with support from allies) can change the anti-immigrant, racist, and ignorant attitudes, policies, and practices that prevent them from becoming visible and fully participating in society. By giving the women the skills to become their own advocates they can make those changes.

By achieving this goal you build the capacity, confidence, and expertise of immigrant communities. You also provide services in a more respectful, credible, effective, and enduring manner.

### DEVELOPING THE WOMEN'S LEADERSHIP SKILLS

Immigrant women who have survived domestic violence have great leadership potential. All of these women exhibit great strength of character when they decide to find assistance or to leave a violent home to save

themselves and their children. All immigrant women, especially those who lack secure immigration status, face numerous barriers to obtaining services and to gaining access to the civil and criminal justice systems. These women possess strengths, experience, and knowledge that qualify them to advocate for other battered immigrant women. They can educate immigrant communities about domestic violence and advocate for changes in system policies and practices because they speak credibly and eloquently about the obstacles they face

### **GRASSROOTS LEADERS**

Our society might not identify battered immigrant women as leaders — they may not be recognized professionals or may have low-income jobs (if they are able to gain employment at all).

Nevertheless, with their strong community links, they are truly from the "grassroots" and are well equipped to succeed as advocates for other undocumented, marginalized, immigrant women.

"The project must be based on the real-life needs and experiences of the women as they perceive them, recognizing and respecting their culture and values.

Recognize that the women's work for the rights of immigrant and refugee women is a form of civic political participation that contributes to community education and the democratic process."

—Clara Luz

and how they overcame them. Immigrant communities are more likely to trust them than "outsiders" because they have experienced the discrimination and stereotyping that is part of an immigrant's daily life.

The best way to create dynamic partnerships among service providers and immigrant communities is to help immigrant women gain the confidence and skills they need to insist that service providers and policy makers treat them as equals. Immigrant women leaders can articulate system problems and help those systems develop appropriate solutions.

### PARTNERING WITH SERVICE PROVIDERS

It is imperative that service providers understand the barriers immigrant women face in fleeing domestic violence. Fear of deportation, lack of awareness of services and protections available to them, and language barriers all inhibit many immigrant women from leaving violent homes. Their abusers have instilled in them a fear of the U.S. legal system and misinformed them about what will happen if they seek help.

Since it is the service providers' charge to provide services to all, regardless of race, language, culture, or immigration status, they cannot effectively do their jobs if they alienate or intimidate immigrant communities. Through dialogue with the women at the forum and by listening to their experiences, the service providers will create partnerships with the women that ultimately will help them do their jobs better. Indeed, the Iowa and El Paso projects demonstrate that involvement in this project inspires unmotivated system personnel and service providers to take on initiatives they otherwise might have resisted.

# Steps to Creating a Successful Project



Adequate preparation and resources are vital to the success of the project. A lack of preparation may result in failure and damage future work with the community.

All participants in the effort must adopt and further the project's goal of improving services by empowering the immigrant women to advocate for themselves. This is not the traditional service provider model. Organizations, institutions, and individuals inclined to revert to a service provider approach must remember that the women leaders are equals in the effort to challenge and redress the issues of domestic violence against immigrant women. They should not be viewed merely as translators or free service providers.

The first step is to realistically assess the human and institutional resources in your area and the women's needs and expectations. Tailor your plans accordingly. Once the expectations and objectives are clear, you will be ready to implement the steps listed below, all of which are described in detail in this manual.

- Find a sponsoring organization
- Designate one or more project coordinators
- Consult national resources
- Develop the budget and timeline, and identify funding sources
- Identify a grassroots immigrant women's group

Once the women's group has been identified and brought together, the group will be ready to implement these next stages:

- Identify key issues and prepare for the forum, which includes a leadership skills training and a meeting with service providers
- Identify, contact, and follow up with service providers who should attend the forum
- Plan for the forum
- Ensure service providers and the women's group make concrete commitments to working together in the future
- Provide ongoing support to the women necessary to sustain their work and growth.

### RECRUITING THE SPONSORING ORGANIZATION

A local "sponsoring" organization must provide substantial support for the project. For instance, the Iowa Coalition Against Domestic Violence initiated the project in that state. In El Paso, Las Americas Immigrant Advocacy Project provided the staff and institutional support.

The sponsoring organization has the following responsibilities:

- Be committed to the rights of immigrant survivors of domestic violence
- Support the project coordinator by allowing her to focus on the leadership development project without distractions or restrictions on her outreach and recruitment efforts
- Provide the financial support necessary to fund the project coordinator's work
- Commit to providing ongoing financial and logistical support for the women's group
- View the leadership development project as an essential part of its long-term plan
- Provide ongoing institutional support until the women's group is self-supporting.

Maintaining and furthering the work of the women's group must be an integral part of the sponsoring institution's program for at least three to five years.

### DESIGNATING THE PROJECT COORDINATOR

At least one staff person must adopt the role of project coordinator. She will identify and recruit existing leadership or support the development of a new group of immigrant women leaders. Finding potential leaders and including all the agencies and organizations that affect immigrant survivors of domestic violence is essential to the project. This effort is time-consuming and may transgress established organizational territorial boundaries. Whenever possible, however, the project coordinator must not be deterred nor subject to other demands from the sponsoring organization that may undermine her ability to effectively coordinate the project. The project need not be the individual's only task, but it must be a significant aspect of her job. An existing staff person may be well equipped to incorporate the project into her overall work. If no current staff person is available, consider paying an experienced volunteer with demonstrated commitment and the requisite skills. The best project coordinators will have the following skills:

- Self-motivated
- Creative
- Strong organizers
- Experienced in conducting outreach and organizing meetings, preferably in the target immigrant communities
- Experienced advocate for survivors of domestic violence
- Fluent in the language of the immigrant women.

### CONSULTING NATIONAL RESOURCES

National organizations can provide expertise on domestic violence in immigrant communities. The Family Violence Prevention Fund and the National Immigration Project of the National Lawyers Guild have extensive experience training and working with many kinds of service providers, including health care providers, shelters, and law enforcement personnel. Líderes Campesinas and Mujeres Unidas y Activas, the California-based immigrant women's organizations that participated in the Iowa and El Paso pilot projects, also can provide valuable leadership training, explain the historical context of their efforts, and offer their significant expertise derived from years of experience. See National Resources in the Appendix section for contact information.

They also can help you identify topics and materials for the women's early meetings. As in the pilot projects, they may be willing to meet with the women ahead of time, help them prepare for the forum and participate in their training. Find out what they have done or are planning to do to avoid duplicating efforts. Consider working collaboratively if you are pursuing similar projects.

If the group decides to consult national resources, it should do so early enough in the planning process to ensure their participation. Alter the budget to include the expenses of incorporating them into the forum and the preparatory meetings.

# Budgeting, Establishing a Timeline, and Identifying Funding Sources

An initial task for the project coordinator and the sponsoring organization is to develop a budget that should include expenses for the following:

- Outreach activities
- The women's meetings
- The forum

- Implementing the goals from the forum
- The project coordinator's salary.

Another important task is to establish a timeline for the project. Make sure to allow ample time for outreach and preparation. Ensure that the budget and timeline are flexible enough to respond to changes in your plans.

Once the women become partners in the project, review the budget and timeline with them. They may raise concerns and suggestions that did not occur to you when you drafted the plan. They also may decide to fundraise as part of their journey to independence. See the Appendix section for a sample budget.

### Finding Funding for the Project

Federal, state, and city governments fund many domestic violence programs. Look for "requests for proposals" designed for "under-served" populations. Battered immigrant women fit this definition. Check out private foundations in your area; many of them may be interested in new, dynamic, collaborative proposals. Consult with the development director of the sponsoring organization — she or he can give you leads and advice on framing applications for money. Build partnerships with other local, state, or national organizations interested in actively participating in this project to increase funding opportunities. Collaborate with the women in the efforts to find funding.

# Building and Nurturing the Women's Leadership Group

Many of the suggestions in this section come from the manuals by Lideres Campesinas and Mujeres Unidas y Activas, and from their presentations and tracks during the El Paso and Iowa training sessions. See Resources in the Appendix section for information on obtaining the manuals.

# RECRUITING IMMIGRANT WOMEN LEADERS

The women who participate in this project need never have played a formal "leadership" role, but they must have experience with domestic violence and be committed to helping other battered immigrant women. The group may include some immigrant women who work for domestic violence programs or other related service institutions, but organizations of professional women and women without experience in domestic violence may not serve as good advocates for poor and undocumented immigrant women. Similarly, do not rely on the few immigrant women who already serve in leadership roles; they may already be busy advocating for the rights of immigrants or women or both. The point of this project is to develop **new** leadership.

Include women in support groups for survivors. Survivors still receiving some services from domestic violence programs are good potential leaders because of their experience, knowledge, and understanding.

In many places, immigrant women have joined together to share their experiences, assert their rights, learn new skills, or develop work and childcare options. Women in such grassroots groups may be interested in participating in the project. To find battered immigrant women, ask the following questions:

■ What agencies and organizations are

# WHY A WOMEN'S LEADERSHIP GROUP?

A frequent topic of discussion will be why forming a group and working as a community of women is important. A grassroots immigrant women's group does the following:

- Provides support for women by women from their own community
- Raises consciousness of shared experiences
- Sponsors leadership trainings that raise self-esteem and teach skills
- Educates women about their rights and other social and political issues relevant to their lives
- Facilitates identifying the issues and problems affecting battered immigrant women
- Helps women become involved in events and projects to change policies that harm them
- Provides a vehicle for working as equals with institutions and service providers
- Builds healthier and stronger families and communities by encouraging active, self-confident women leaders
- Provides a place to celebrate individual and collective accomplishments.

likely to have encountered battered immigrant women?

- What and where are the immigrant communities in your area?
- Has any outreach or collaboration with these communities already taken place on domestic violence or other issues?
- Are there outreach materials on domestic violence in languages appropriate to the immigrant communities you seek to reach?
- Have you placed these materials in strategic and accessible places where immigrant women can find them?

Organizations that may (and should) work with immigrant women and may be interested in joining the group include:

- Domestic violence shelters and other domestic violence organizations
- Immigrant cultural organizations
- Immigration legal service organizations
- Day laborer groups
- English as a Second Language programs
- Health care centers and outreach programs
- Religious institutions that serve immigrant communities
- Family-based services, such as Head Start
- Public benefits agencies
- Other agencies that work with immigrants or migrant workers in your area.

### RISKS OF INVOLVEMENT

Although it is best if the women involved in the project are survivors of domestic violence, they need not have yet escaped the violence. Remember, however, that becoming involved in this work may put such women at additional risk, and place at risk other women in the project. Significant considerations in the risk assessment include the woman's approach to dealing with abuse and how violent and dangerous the abuser is. The women must understand the risks before agreeing to participate.

These organizations also may be interested in participating in the forum. You may encounter resistance and distrust from these organizations. Explain how this project can benefit their communities, as well as the women who participate.

### **Keeping It Simple**

Try to keep groups to around 25 women, and focus on women who speak a common language and share some common culture. Start simple and use your initial success to spur leadership development projects in other communities of immigrant women.

# CREATING SUPPORTIVE MEETINGS AND UNIFYING THE GROUP

Building the group's cohesion, unity, and confidence are primary objectives in the meetings early on. Creating an inviting atmosphere is an important first step.

Make meetings as accessible as possible by

- Conducting all meetings in the women's first language
- Helping women find transportation to the meetings
- Scheduling convenient meeting times
- Providing free, on-site childcare and food to accommodate women who work several jobs.

Encourage an environment in which participants

- Feel welcome, supported, and encouraged by other women like themselves
- Know that their children are welcome and that childcare will be provided
- lacktriangle Trust that they can talk freely and in confidence
- Develop skills that they have identified as ones they wish to learn
- Find the information they receive from the group useful and accurate.

For the first group meetings, you may wish to discuss common fears and concerns, barriers facing immigrant women who suffer domestic violence, and the benefits of working together. To promote conversation, prior to the meeting ask two or three of the women to share their experi"Participating in the group helped me turn inaction into action. It made me part of the solution to my problems."

ences with the whole group. This will encourage others to discuss their own stories.

Since this may be the first time the women share their experiences, make it clear that this is a safe, confidential environment and that no one should be ashamed or feel "stupid" for saying or feeling anything. The understanding and support women will receive from the group help develop self-esteem.

Children who are old enough may wish to attend the meetings, since they also have experienced the effects of domestic violence. They are our future leaders.

### "Know Your Rights" Training

Will a battered immigrant woman or her children be deported if she leaves her abuser? Explaining basic legal rights at a meeting gives women the knowledge and tools to assert their rights and resist their abusers' intimidation and manipulation. See Resources in the Appendix section for organizations that can provide training materials and immigration law expert referrals in your area.

### CONTRIBUTING TO THE GROUP

Many of the women may ask, especially when they first join the group, how they can help others and the group as a whole. Discuss and reinforce all of the skills women can contribute to the group:

- Make phone calls to invite or remind members about meetings
- Help other members find transportation to meetings and events
- Send out mailings
- Provide child care
- Keep notes at meetings
- Help develop outreach pieces
- Tell their stories to others
- Act in a "know your rights" skit (teatro)
- Involve other women and allies in the group's efforts
- Meet with police, health care providers, shelter workers, and others to explain the needs of immigrant survivors of domestic violence
- Speak at community meetings and other settings where immigrant women may need information on their rights

■ Work with the media to cover the group's issues and projects.

### **DISCUSSION IDEAS**

The common problems women experience in escaping abusive homes will be important ongoing topics of the group. The group should discuss the following issues:



- Leaving a violent home and gaining independence is a long and difficult process
- Leaving the abuser is not a requirement for participating in the group
- If someone isn't ready to leave, how to try to stop the physical abuse
- The group's support helps build and sustain a woman's self-esteem and courage, whether she is ready to leave or not
- Even if they are not physically abused, children living in violent homes suffer emotional and psychological harm
- Family pressure and cultural issues, such as machismo and male dominance, may make breaking away difficult
- All religions condemn violence against women and children
- Freedom from violence is a fundamental human right
- Women are individuals (not just mothers and wives) with the strength and power to change their lives and the lives of their children.
- Learning about immigration rights is essential to overcome fears of deportation.

# IDENTIFYING ISSUES AND TRANSFORMING THEM INTO SKITS (TEATROS)

In their early meetings, the women should discuss and develop a list of problems. Using a questionnaire, preferably created with the help of some of the women, is an effective way to identify key issues. The women will use the issues they identify to prepare skits (teatros) for the service providers who attend the forum. They should do this well in advance of the forum, so they have time to identify and invite the system personnel and service providers involved in these issues. See the Appendix for a sample questionnaire.

The women in the El Paso and Iowa pilot projects identified problems common to all systems and services, including police, health care providers, and shelters:

- Lack of interpreters of the women's language, lack of materials in the women's language, and reliance on the English-speaking abuser or family members for information
- Disrespectful and discriminatory behavior toward immigrant women
- Lack of culturally competent programs and services
- Lack of understanding of the immigrant experience
- Ignorance or insensitivity to domestic violence issues, especially for undocumented women
- Cultural stereotyping about immigrants (Latinas) and domestic violence within the immigrant (Latin) culture
- Ignorance of battered immigrants' rights.

Problems specific to the kind of service, but apparently widespread, included:

- Unaffordable or unavailable health care and other essential services for poor, undocumented women and their children
- Police favoritism toward the batterer (or hear only "his side of the story"), especially if he is a citizen and English speaking.

Finally, problems endemic to being an immigrant with uncertain status included:

- Lack of awareness of their legal rights or of the services they could receive
- Fear of deportation if they access services or the civil and criminal justice systems.

Existing grassroots immigrant women's groups have found skits to be one of the best ways to communicate issues and to generate discussion. Based on true, simple stories, skits are a compelling way to raise myriad issues in a short period. Because the service providers are merely viewers, they are more likely to see the problems from an objective, "third party" perspective.

# Targeting and Recruiting Service Providers

Strong alliance and partnership between service providers and immigrant women determine this project's success. Through discussion at the group meetings and preparing skits (teatros), the target service providers will become clear. Service providers to target include prosecutor and law enforcement personnel, domestic violence shelters and other domestic violence advocates, immigrants' rights advocates and legal service providers, health care centers, and health care department representatives. Personnel that have the power or the ability within the target agencies to change policies and practices must attend the forum. In addition to decision-makers, invite lead staff assigned to work with immigrant communities at these institutions. If they seem particularly interested, encourage them to become involved in the project earlier.

Think about inviting institutions and service providers connected to these agencies that could benefit from the forum's education and training. For instance, those who administer public benefits, those who provide housing, and criminal and civil justice system personnel in general may see many parallels to their work. You also may wish to invite funders and political policy makers to the forum.

Assess how previous experience with target service providers affects the outreach you will need to conduct to ensure they participate in the forum and in an ongoing partnership. Will they come to a meeting just because you asked, or must you convince them that it is in their interests to learn more about battered immigrants?

### **USE CONNECTIONS**

Focus on your existing relationships with domestic violence service providers, legal service providers,

health care providers, law enforcement personnel, and prosecutors in your area. Do you have any relationship with local officers of the Immigration and Naturalization Service (INS)? If you don't, is there another organization or individual who does and who shares the goals of this project? If you or others have trained any of these service providers and system personnel in domestic violence or issues of concern to immigrants, or both, ask them if they would like to participate.

### USE YOUR ALLIES

Who do you know with connections to the target service providers? These are your allies. They need not be high-level decision-makers to help identify who is in a position to affect the problems identified by the women and

### REMEMBER THE GOAL

When you contact service providers, reinforce the project's goal: Breaking down the barriers facing battered immigrant women and improving services to them by empowering them to become leaders and advocates with whom the service providers can work in partnership.

facilitate communication with these key actors. Involve your allies early on, so they understand the project's purpose and goals, and become invested in its success. They may help set up meetings or work with the women to train service provider personnel before the forum on issues affecting battered immigrants.

### WORKING IN COALITION

Organizations you contact may wish to participate in planning the project. Working in coalition strengthens the project's effectiveness, but each organization's role and responsibilities must be clear from the start. Identify, acknowledge, and meet the needs of the other organizations, as well as your own. Assess each organization's strengths, what they can contribute, and what is beyond their capacity.

Be straightforward about financial and political concerns and conflicts; fashion mechanisms for addressing them. Base the coalition on a foundation of honesty and trust. If individual or organizational self-interest becomes a problem, emphasize and remember the common goals.

# Preparing for the Forum

### **CHECKING LOGISTICS**

In addition to helping the women prepare for the forum and targeting key service providers, make sure the group's time-



line includes advance planning for all of the tasks listed below. When organizing food preparation and childcare, remember that the women participating in the forum should not provide these services. Training other immigrant women in these skills may be a project the group wishes to undertake.

Similarly, organizational staff should take primary responsibility for basic logistical tasks. The women should focus on learning leadership skills and developing self-confidence, not on licking stamps. Finally, make sure your budget incorporates adequate funds for each task.

### ■ Space

✓ Find a place large enough to accommodate the entire group (25 to 30 women plus 30 service providers), with separate spaces for breakout sessions and a large room for the children to play.

### ■ Food

✔ Plan dinner the evening before the forum, and breakfast and lunch both days.

### ■ Audio/Visual Aids

✓ Order easels, markers, microphones, and videotaping equipment if you decide to videotape the forum. (Note that you must obtain the women's permission ahead of time for the taping, and ensure confidentiality in any of the tape's uses.)

### ■ Interpretation

- ✓ Order transmitters and microphones for simultaneous translation. (The entire forum should be in the women's first language, although parts of the service provider meeting may be in English.)
- ✓ Line up translators with experience in simultaneous translation for the whole two-day period

### ■ Ensuring Participation

✓ Develop an invitation list based on the group's and allies' outreach efforts.

- ✓ Send invitations early, with a response form to all the different participants.
- ✓ If you do not receive a response from someone, send a reminder and call to follow-up.

### ■ Media

✓ Consult with the women about involving the media. Discuss, in turn, confidentiality concerns with the media.

### ■ Childcare

- ✔ Childcare, supervised by trained staff, must be available from dinner the first night until the end of the meeting on the second day.
- ✓ Consider including art therapy in the children's program. Also make sure they can play outside, weather permitting.
- Facilitators for Small Group Discussions
  - ✓ Identify experienced facilitators and a facilitator trainer.
  - ✓ Set up a meeting to plan the small group discussions and train facilitators to run productive discussions.

## The Forum

The forum takes place over the course of an evening and two days. With all the logistics well in place, attention may focus on the inspiring and challenging substance, not on procedural glitches.

Since nourishing the women's self-identification as leaders is paramount, keep your expectations and plans flexible.

# LEADERSHIP TRAINING FOR IMMIGRANT WOMEN: FIRST EVENING AND DAY ONE

### Goals

- Build confidence and cohesion as a self-identified group
- Develop trust and familiarity
- Solidify the women's understanding of leadership skills and of themselves as leaders

### FIRST EVENING

The leadership training starts the first evening with a series of tracks designed to bring the group together. The women and the forum facilitators, including the national experts, participate as equals in this evening. All participants should identify themselves by name, not by organization. In El Paso and Iowa, women from Líderes Campesinas and Mujeres Unidas y Activas ran the evening session.

### Track: Breaking the Ice

An effective track used in El Paso and Iowa is a "tree" on which each person in the room attaches a sticker with her country of origin and one good thing she thinks people say about her. Before attaching the sticker to the tree, each participant reads the positive statement. The women may be timid about speaking in front of the group, but should derive great satisfaction when the group recognizes them individually.

### **Track: Sharing Experiences**

A few of the women may be willing to briefly

### FORUM AGENDA

### **EVENING BEFORE:**

Dinner with the Women – Building Self-Esteem and Teamwork

Tracks: Breaking the Ice

Sharing Experiences Introducing Skits (Teatros)

### DAY ONE:

Leadership Training: Developing Confidence

and Cohesion

Morning Session

Tracks: Who Is a Leader?

Team Building

Break for Lunch
Afternoon Session

Tracks: Immigrants' Rights and

Domestic Violence 101

Discussing the Target Issues and

Preparing Skits (Teatros)

### DAY TWO:

Meeting with Service Providers to Create a Partnership Model

Morning Session

Presenting Skits (Teatros) followed by Group Discussions

Break for Lunch

Afternoon Session

Small Group Discussions: Creating

Commitments

### CONCLUDING MEETING

relate how they left or are trying to leave abusive homes. The rest of the women hear their own experiences in these stories and applaud and support the speakers' courage.

### Track: Introducing Skits (Teatros)

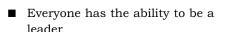
A skit or two, acted out by experienced immigrant women leaders, demonstrates the usefulness of skits as an educational tool and the ability of anyone to act in a skit. For instance, depicting an abbreviated day in the life of a farmworker woman may raise issues of sexual harassment, workers' rights, and domestic violence. Following the skit, the women who act in the skit ask the others questions about what they saw, showing how skits educate women about asserting their rights. Skits that are reality-based, reflecting the lives of the women, will be well received by the women, bringing both laughter and tears. The demonstration should help inspire them to participate in their own skits at the meetings with the service providers.

### MORNING SESSION

Women experienced in leadership training in grassroots groups should lead this part of the forum. Líderes Campesinas and Mujeres Unidas y

Activas facilitated this session in El Paso and Iowa.

### LEADERSHIP LESSONS





- Everyone has interior strength, inner potential, and talents to explore and develop
- Honesty, simplicity, authenticity, teaching, and delegating are all valuable leadership qualities
- Surviving domestic violence and leaving your abuser are acts of courage
- Developing leadership is a step-by-step process that takes time; we never stop working on it
- Helping one is helping many; like ripples in a pool, all those affected by that person benefit
- We are all only human; we need to take time for ourselves, as well as for others
- Let us use our strengths to build a team; the team keeps us together

### Track: Who Is a Leader?

Facilitators may use this series of tracks to encourage the women to think of themselves as leaders. Key questions to help them identify leadership qualities include:

- What does it mean to be a leader?
- Who are leaders?
- What character traits do these leaders possess?

The facilitators ask two or three women from the group to think back to the first time they exhibited one of the leadership characteristics they identified, such as standing up for someone else or for themselves. They may take them as far back as their childhood to review many courageous acts, most of them unrecognized and unacknowledged by society. They point out that these are acts of leadership, that all the leaders they identified started the same way, and that, together, the

women have hundreds of years of leadership experience.

### Track 2: Team Building

A series of questions and answers helps raise the importance of team building and how to do it effectively. Here are some sample questions and answers to create discussion.

- Q: What brings about change?
- **A:** The power of women working together.
- **Q:** Why should we work together?
- **A:** To hear each other, to help each other, to bring about change, to share our talents, to learn from each other, to educate ourselves about our rights, to make things better for others, such as our children.
- **Q:** What are the obstacles?
- **A:** Fear, men who do not respect us, and embarrassment about speaking or putting ourselves forward.
- **Q:** What strategies should we use to organize ourselves?
- **A:** Dialogue, the courage to keep moving ahead, allowing the process to take time, and finding people who can help us.
- Q: How do we work together?
- **A:** Like a marimba band, we share our talents. You don't have to have a school or university degree to have talents and strength.
- Q: Who is an ally?
- **A:** Someone with common concerns, with whom we can work on the same goal.
- **Q:** Why is it important to find allies?
- **A:** To learn more about others, to be heard by others, to gain help, to give help, and to grow.

### AFTERNOON SESSION

### Track: Domestic Violence 101 and Immigrants' Rights

The group breaks into two parallel training tracks: one on domestic violence and one on the rights of immigrants and immigrant survivors of domestic violence. A domestic violence advocate may work with some of the women to present the domestic violence 101 workshop. Materials used in the training included the "Power and Control Wheel" specific to battered immigrant women's issues. Refer to Appendix section for a copy of this document. An expert in immigration law relating to battered immigrants must run the immigration workshop. The national organizations involved in the project, or those listed in Resources in Appendix section, may help with these workshops or refer you to local experts who can help.

"By working together, everyone gains confidence and loses fear, and when women gain confidence, lose fear, and assert their rights, they bring about change."

### Track: Discussing Target Issues and Preparing Skits (Teatros)

Women break into small groups to discuss specific system problems they identified before the forum. An important part of this process is for the women to "report back" to the group on the list of issues they developed

DAY ONE: EXPERIENCES FROM EL PASO AND IOWA

By the end of the first day, the women identified themselves as a group and demonstrated this unity by organizing aspects of the event on their own. For instance, in Iowa, the women developed a song and presentation, which they presented to everyone at the end of the forum. In El Paso, the women created a quilt composed of pieces on which each participant, including the service providers, had inscribed a phrase.

for their issue area. Before the end of the day, the groups reconvene to prepare and practice skits on those issues to present to service providers the next day.

Providing sample skits based on issues previously identified will help organize this discussion, even if the women decide to modify the samples. (The Appendix section has some sample skits.) Encourage every woman to take a role in a skit. Not all need be actors; some can give an introduction "setting the scene," or translate what the actors are saying. Allocate at least an hour to practicing. This track helps bond the women together, gives them an opportunity to influence the content of the meeting with the service providers, and helps build a sense of group cohesion and purpose.

Here are some examples of skits used in Iowa and El Paso (italics indicate targeted service providers):

- A battered immigrant woman going to the hospital (with her abuser) because of her injuries (doctors and other health care workers)
- Her attempt to find safety for herself and her children at a local domestic violence shelter and the problems she encounters with shelter policies (*shelter workers*)
- The barriers and attitudes battered immigrants encounter when the police are called in to investigate a domestic violence incident (*police*)

In Iowa, a fourth skit focused on problems with accessing public benefits.

### SERVICE PROVIDER MEETING: DAY TWO

### Goals

- Begin a new partnership and dialogue in which the service providers treat the women as equals
- Allow both sides to meet and make personal connections
- Teach service providers about problems battered immigrant women encounter when they attempt to access their services

- Identify specific problems and develop plans for fixing them
- Establish an external identity for the women's group, recognized by service providers as composed of advocates, resources, and leaders
- Leave with task lists and plans for further collaboration.

# MORNING SESSION: PRESENTING SKITS (TEATROS)

The morning session should follow, as closely as possible, the following plan:

- The forum's sponsors introduce the session's participants
- Facilitators of the leadership training preface the skits, explaining that the intent is not to affront, but to assist in communicating clearly
- The women present their skits
- Following each skit, two experts facilitate a discussion of the problems raised in the skit, encouraging the women to participate fully and forcefully.

During the discussion, the facilitators

- Underline general points about the problems raised
- Ensure that participants discuss all of the important points
- Highlight and reinforce how the women may work with the service providers to fix problems
- Encourage the women to speak for themselves
- Help service providers and the women feel more comfortable speaking to each other as equals
- Encourage them to share their individual frustrations with existing problems and their visions for how they can work together as allies

# TIPS TO PREPARING SKITS (TEATROS)

Women may be nervous at first, but will quickly rise to the challenge as they make suggestions, adapt the skits to reflect their experiences, and immerse themselves in acting out the various parts. If the service providers know the skits are realistic portrayals of common experiences, they cannot dismiss them as exceptions or exaggerations. Here are some points to remember when preparing the skits.

- Skits should reflect the women's experiences
- They should neither inflate nor downplay the problems
- Immigrant women should act out all the parts; no organizational staff, service providers, or system personnel should play a role
- The women should create the skits ahead of time or adapt a sample skit.

"The skits present real stories in a simple way. They raise the issues of concern to battered immigrant women and illustrate why they need the service providers' help."

■ Encourage service providers to be candid about the barriers and frustrations they face, and to acknowledge the women's experiences.

These acknowledgements are important: Usually ignored or treated as inferior, the women's perspectives receive unprecedented respect and attention. Participating as equals in the discussion is empowering.

### Lunch

The women and service providers eat lunch together, informally discussing the concerns raised in the morning.

### AFTERNOON SESSION: CREATING COMMITMENTS

communication.

The afternoon focuses on solidifying discussions from the morning sessions into action plans. During this session, the women and service providers break into small groups organized by issue. The objective is for each group to identify a specific problem and develop a concrete plan for addressing the problem. The rest of the afternoon, the groups focus on solidifying these discussions into action plans. Each participant should leave with a commitment to implementing the plan. Experienced facilita-

### DAY TWO: EXPERIENCES FROM EL PASO AND IOWA

This was the first time many of the service providers had heard women speaking for themselves. For many, it seemed to be the first time they had heard the system did not work well for immigrant women and, more importantly, why it didn't work. Inspired and motivated by the women's courage and dedication, the service providers were eager to engage them in conversation. By the end of the day, most of them viewed the women as useful sources of information and as resources for fixing the problems.

For instance, in both El Paso and Iowa, the police apologized for the disrespect and lack of understanding the women had experienced from fellow police officers. They asked the women to participate in training police about the experience and barriers affecting battered immigrant women.

Conversely, it was the first time many of the women had heard how the system was supposed to work and that the service providers were committed to fixing problems, but faced bureaucratic obstacles. All of this occurred in a positive, non-antagonistic atmosphere, proving that putting real faces on issues greatly improves

Some of the outcomes are hard to measure, but they are extremely important:

- Service providers gain respect for immigrant women
- The women come to trust the service providers more
- Fear, lack of self-confidence, and other barriers to communicating break down
- Stereotypes about "immigrant women" and "bureaucrats" dissipate
- Service providers and women build the bridge between community and service provision.

tors must run these discussions, and should not play other key roles in the forum, nor should they take on tasks arising out of the discussions. Facilitators should meet before the forum to discuss how to ensure each group stays focused, articulates a plan, and assigns specific tasks.

### Organizing the Small Groups

Assign participants to groups by topic, each group focusing on specific problems, developing appropriate responses, and creating an ongoing working group on its issue.

Assign system personnel and providers by their area of expertise, e.g., health care to health care table, shelters to shelter access, police and law enforcement (and INS, if involved) to police, etc. Allow the women to choose which topic interests them (they probably will stay with their skit's topic). If the participants are from multiple cities, organize the groups by region.

### SAMPLE COMMITMENTS

Here are some of the commitments service providers made at the forums in Iowa and El Paso:



### **Community Education and Training**

- Develop workshops and staff training on issues related to culture, immigration, and domestic violence
- Invite women from the group to speak at trainings and workshops and to help design agency policies regarding access
- Develop trainings and outreach campaigns for community members regarding their legal rights, domestic violence, and services available to them
- Create a videotape that features personal stories from survivors and use it as an educational resource for providers
- Design diversity training for law enforcement personnel and new recruits that incorporates women's personal testimony.

### **Alliance Building**

- Develop or expand partnerships with clergy and other allies/advocates
- Meet with defense attorneys, judges, and district attorneys regarding issues related to deportation, interpretation, and cultural sensitivity
- Meet with INS officials to build trust and create ongoing dialogue

- Create a plan for networking and connecting with the women's group: meet regularly for cross training, accountability check, and ongoing planning and problem solving
- Introduce the women to high-level staff and decision makers
- Become better listeners, be more patient, become better allies to the community.

### **Improve Advocacy**

- Create a policy against using children and family members as interpreters
- Interview women separate from husband/partner (police, health, social services, district attorney, etc.)
- Document and report all incidents of mistreatment or illegal treatment to a trusted superior
- Review intake protocol at agencies regarding questions of status, etc; translate forms
- Ask women from the group to accompany witnesses and victims to court.

### **Improve Accessibility**

- Translate informational and resource materials into Spanish
- Identify, recruit, and create stipends for Spanish-speaking volunteers
- Seek funding for more bilingual interpreters during all shifts
- Ensure that shelter has culturally competent staff and services and is prepared for and accessible/welcoming to non-English speaking women and children
- Consciously address the needs of battered immigrant women in all program planning and design
- Find money to fund ongoing liaison and outreach positions.

# Next Steps

# SUSTAINING THE GROUP, CAPITALIZING ON COMMITMENTS, AND FOCUSING ON GROWTH



Concrete goals arising from the forum provide an immediate focus the group may pursue, and each woman should have a role or task in a specific project. Building the group's strengths and identity will be a high priority. Some steps necessary to maintain the momentum of the group may include:

- Maintaining contact with all the service providers who attended the forum
- Following up with service providers to ensure they are pursuing their assignments
- Monitoring and enforcing the commitments made at the forum
- Continuing outreach to build the group and its allies
- Finding financial support for both the group and for individual women who wish to work as advocates for battered immigrant women: neither the group nor the women should depend solely on volunteer labor
- Starting to transfer the coordinator's tasks to women in the group
- Increasing leadership skills while pursuing discrete system change goals
- Avoiding lapsing into a service provider model
- Developing a plan with numerous interim steps to chart the group's progress and to provide a sense of accomplishment as the group completes tasks
- Incorporating ongoing evaluations into regular meetings to determine the group's ongoing priorities and work plan
- Educating itself about the history of social change efforts and the work of other groups.

### **BUILDING SKILLS**

Here are some skills the group may wish to discuss and learn:

### **Organizing Skills**

- Facilitating/running meetings
- Developing a meeting agenda
- Taking notes, learning to summarize and identifying key issues
- Planning and coordinating an event
- Organizing short and long-term projects: identifying targets, establishing and implementing discrete tasks and interim objectives.

### **Advocacy Skills**

- Learning to channel anger and frustration into action
- Advocating for other women with service providers
- Developing and presenting a skit
- Teaching and training other women
- Negotiating, meeting with agencies and officials
- Advocating and organizing for legislative and policy change
- Working with the media.

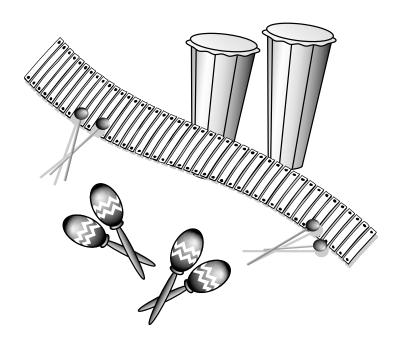
### Organizational Development

- Developing a mission statement
- Representing the group in coalitions
- Building and establishing group recognition and credibility
- Working with partner and sponsoring organizations
- Building an effective group decision-making structure
- Recruiting, retaining, and involving members
- Learning to do effective grassroots fundraising.

# Conclusion

The pilot projects in El Paso and Iowa show how productive this project can be for everyone involved. This manual should motivate you to start a similar project in your area. The women's strength, courage, and wisdom will be both inspiring and sustaining. If the women succeed in becoming leaders respected by service providers and the immigrant community, the project will have made a significant contribution to eliminating the discrimination and violence so many immigrant women suffer.

# National Resources for Technical



NATIONAL RESOURCES FOR TECHNICAL ASSISTANCE

SAMPLE AGENDA

SAMPLE SKITS (TEATRO)

POWER AND CONTROL WHEEL

SAMPLE BUDGET

#### Assistance

#### TECHNICAL ASSISTANCE

The Family Violence Prevention Fund (FVPF), the Immigrant Women Program of NOW Legal Defense (IWPNOW), and the National Immigration Project of the National Lawyers Guild (NIPNLG) all provide technical assistance, with each focusing on its areas of expertise. FVPF: domestic violence in immigrant communities, community-based organizing on the special needs of battered immigrant women, culturally sensitive services. IWPNOW: family law and protection orders, shelter access, access to welfare, and basic VAWA immigration advice. NIPNLG: access to immigration status. FVPF and IWPNOW also have brochures for battered immigrants in many languages.

#### **CONTACT INFORMATION**

Family Violence Prevention Fund, 383 Rhode Island St., Ste. 304, San Francisco, CA 94103; Publications: phone (415) 252-8089, email ordering@fvpf.org or check the website: www.fvpf.org. Technical assistance (Leni Marin): phone: (415) 252-8900, ext.16; fax: 415-626-8651; email: leni@fvpf.org.

Immigrant Women's Project of NOW Legal Defense and Education Fund, 110 Maryland Ave., N.E., Ste. 311, Washington, D.C. 20002. For both publications and technical assistance (Leslye Orloff & Janice Kaguyutan): phone: 202-546-1100; fax: 202-546-3850; email: immwomenpro@aol.com.

National Immigration Project of the National Lawyers Guild, 14 Beacon St., Ste. 602, Boston, MA 02108. For publications, phone: 617-227-9727 ext. 3, email: nip@nlg.org, or check the website: www.nlg.org under "National Immigration Project (domestic violence)." Technical assistance (Gail Pendleton): phone: 617-227-9727 ext. 2; fax: 617-227-5495; email: nipgail@nlg.org.

#### **PUBLICATIONS**

#### FOR DOMESTIC VIOLENCE SERVICE PROVIDERS

Battered Immigrant Women Legislation Information, IWPNOW. Free.

Domestic Violence in Immigrant and Refugee Communities: Asserting the Rights of Battered Women, 2d Ed., Jang, Marin and Pendleton, eds., FVPF, the Northern California Coalition for Immigrant Rights and the NIPNLG (1997).\$75.00, order from FVPF.

Introductory Material on Serving Battered Immigrants, IWPNOW. \$5.

Somewhere to Turn: Making Domestic Violence Services Accessible to Battered Immigrants: A "How to Manual" for Advocates and Service

# THE NATIONAL NETWORK ON BEHALF OF BATTERED IMMIGRANT WOMEN

**\**he National Network on Behalf of Battered Immigrant Women, founded in 1993 co-chaired by FVPF, IWPNOW and NIPNLG, is a national coalition of domestic violence agencies, battered immigrant women's groups, and immigrants' rights organizations. Consider joining the National Network to work to empower battered immigrant women to speak for themselves, and thereby change policies, practices, and attitudes that harm them. Contact FVPF, IWPNOW or NIPNLG to join the Network.

Providers, IWPNOW. \$30.

Working with Battered Immigrant Women: A Handbook to Make Services Accessible, Volpp, Marin ed., FVPF. \$8.00, English and Spanish.

You Have the Right to be Free from Violence: Questions and Answers for Immigrant and Refugee Women, available in English, Spanish, Russian, Tagalog, Vietnamese, Chinese, Korean, and Arabic. \$5.00 for 50 copies, FVPF.

Caught at a Public Policy Crossroads: The Impact of Welfare Reform on Battered Immigrant Women, Goldfarb, Wadhwani, ed., FVPF. (1997).

#### FOR JUDGES AND LAW ENFORCEMENT PERSONNEL

Cultural Considerations in Domestic Violence Cases: A National Judges Benchbook, Ramos & Runner, FVPF (1999). \$47.00.

Domestic Violence and Immigration in the Criminal Justice System, Maher & Pendleton, American Bar Association Commission on Domestic Violence (1999). For cost and to order, call (202)662-1737.

Working with Battered Immigrant Women: A Guide for Prosecutors, Breall & Adler (Volcano Press, 2000). For cost and to order, call Ruth Gottstein at (209)296-3445.

# FOR ATTORNEYS, ADVOCATES AND SERVICE PROVIDERS HELPING WITH VAWA IMMIGRATION APPLICATIONS

Resources on New Rights for Battered Immigrants (training materials), NIPNLG. \$16 (basic packet).

#### HELPING GRASSROOTS IMMIGRANT WOMEN ORGANIZE

Migrant Clinicians Network & Líderes Campesinas, Training on Domestic Violence/Entrenamiento sobre la violencia domestica (1998). For cost and to order, call (512)327-2017.

Mujeres Unidas y Activas, Comenzando a Volar/Taking Flight: Latina Immigrant Women Organizing for a Better Future (August, 1999). For cost and to order, call (415)243-8215.

# Appendix

#### **BUILDING COMMUNITY PARTNERSHIPS:**

### IMMIGRANT AND MIGRANT WOMEN'S LEADERSHIP TRAINING TO PREVENT DOMESTIC VIOLENCE

#### December 4, 5, and 6

#### PROPOSED AGENDA

#### **SATURDAY, DECEMBER 4**

Site: Casa Kalpulli Tlalteca

4:30 - 5:00 Registration

5:00 - 6:00 Welcoming, introduction

Group activity for introduction of each person: The Multicultural Tree (Ada Gonzalez Peterson, Juana Genis and Sonia Parras Konrad)

6:00 - 7:00 Dinner (ethnic food to be prepared by local group members)

7:00 - 8:00 Orientation for three days

Ada Gonzalez-Peterson and Juana Genis

#### **SUNDAY, DECEMBER 5**

te: Quality Inn Hotel

8:00 -9:00 Continental Breakfast

9:00-9:15 Introduction of the plan for the day

9:15-10:15 Leadership Workshop

"Discovering my Abilities as a Leader"

Virginia Ortega and Mily Treviño, Lideres Campesinas

10:15 - 10:30 Break

#### 10:30 - 11:30 Workshop on Community Organizing

"The Unity Makes us Strong"

Clara Luz Navarro, María Jimenez and Juana Flores, Mujeres Unidas y Activas

11:30 - 11:35 Break

#### 11:35 - 12:30 Conversing about our Problems

The problems that we, as Hispanic women suffer when we try to access the existing services for all women in general.

2:30 - 1:30 Lunch

#### 1:30 - 2:30 Group A: Workshop about the dynamics of domestic violence

(presentation by Esther Camargo and Ada Sonia Parrras-Konrad)

Group B: Workshop about immigration laws, VAWA and our rights as immigrant women (presentation by Rebecca Brockman, Elvia Bocanegra and Gail Pendleton) Workshops are repeated and groups are switched 30 - 3:30 3:30 - 3:45 Break 3:45 - 5:30 Work in groups Preparation of the skits that reflect our problems with service providers as well as our proposals for possible solutions. 5:30 -End of the day MONDAY, DECEMBER 6 Site: Quality Inn Hotel Continental Breakfast 8:00 - 9:00 9:00 ~ 9:30 Introduction and overview (Leni Marin, Family Violence Prevention Fund) 9:30-10:00 Presentation: Las Americas - Ada Gonzalez-Peterson El Poder de la Mujer - Juana Genis, and Margarita Ivonne Chavelas Texas Council on Family Violence - Rosa Linda Garcia Gusman 10:00 - 11:00 Presentation of skits and testimony 1. Health (Leni Marin and Ada Gonzalez) 2. Shelter/Housing (Juana Genis and Ada Gonzalez-Peterson) 11:00 - 11:15 Break 11:15 - 12:15 Presentation of the skits 3. Prosecution/law enforcement (Susan Breall, San Francisco District Attorney's Office and Gail Pendleton, National Immigration Project of the National Lawyers Guild 4. Border context of domestic violence and VAWA (Rebecca Brockman, Las Americas and Gail Pendleton) 12:15 - 1:30 Lunch Breakout session: Working together on solutions and commitments 1:30 - 2:302:30 - 2:45 Break Report Back: proposals and commitment between communities and agencies 2:45 - 3:45 :45 - 4:15 Evaluation and adjournment 4:15 - 6:00 Reception

# BUILDING COMMUNITY PARTNERSHIP



AGENDA 11-8-99

7:30-8:30 BREAKFAST

8:30-9:15 INTRODUCTION AND OVERVIEW

LENI MARIN FVPF

9:15-10:45 PRESENTATION OF SKITS

1. AT THE HOSPITAL

(FACILITATOR: BINNIE LEHEW & LENI MARIN)

2. LAW ENFORCEMENT

(FACILITATOR: GAIL PENDELTON & SUSAN BREALL)

3. COUNTY ATTORNEY

(FACILITATOR: SUSAN BREALL & GAIL PENDELTON)

10:45-11:00 BREAK

11:00-12:00 PRESENTATION OF SKITS

5.

4. AT THE SHELTER

(FACILITATOR: SONIA PARRAS, LENI MARIN)
THE DEPARTMENT OF HUMAN SERVICES

(TONY MONTOYA, DHS, SONIA PARRAS, ICADV)

12:00-1:00 LUNCH

1:00-2:00 WORKING TOGETHER; OUR BARRIERS AND SOLUTIONS

2:00-2:15 BREAK

2:15-3:15 REPORT BACK; PROPOSALS AND COMMITMENT

BETWEEN COMMUNITIES AND AGENCIES

3:15-3:30 EVALUATIONS AND ADJOURNMENT

#### BUILDING COMMUNITY PARTNERSHIPS:

# IMMIGRANT AND MIGRANT WOMEN'S LEADERSHIP TRAINING TO PREVENT DOMESTIC VIOLENCE

#### MONDAY, DECEMBER 6

#### **AGENDA**

8:00 - 9:00	CONTINENTAL BREAKFAST
9:00 - 9:30	INTRODUCTION AND OVERVIEW (LENI MARIN, FAMILY VIOLENCE PREVENTION FUND)
9:30 –10:00	PRESENTATIONS:  LAS AMERICAS – ADA GONZALEZ-PETERSON  EL PODER DE LA MUJER – JUANA GENIS AND MARGARITA IVONNE CHAVELAS  TEXAS COUNCIL ON FAMILY VIOLENCE –ROSIE GARCIA GUSMAN
10:00 – 11:00	PRESENTATION OF SKITS AND TESTIMONY  1. HEALTH (LENI MARIN AND ADA GONZALEZ)  2. SHELTER/HOUSING (JUANA GENIS AND ADA GONZALEZ-PETERSON)
11:00 - 11:15	BREAK
11:15 – 12:15	PRESENTATION OF THE SKITS  3. PROSECUTION/LAW ENFORCEMENT (SUSAN BREALL, SAN FRANCISCO DISTRICT ATTORNEY'S OFFICE AND GAIL PENDLETON, NATIONAL IMMIGRATION PROJECT OF THE NATIONAL LAWYERS GUILD)  4. BORDER CONTEXT OF DOMESTIC VIOLENCE AND VAWA (REBECCA BROCKMAN, LAS AMERICAS AND GAIL PENDLETON)
12:15 – 1:30	LUNCH
1:30 - 2:30	BREAKOUT SESSION: WORKING TOGETHER ON SOLUTIONS AND COMMITMENTS
2:30 - 2:45	BREAK
2:45 – 3:45	REPORT BACK: PROPOSALS AND COMMITMENT BETWEEN COMMUNITIES AND AGENCIES
3:45 – 4:15	EVALUATION AND ADJOURNMENT
4:15 – 6:00	RECEPTION

# Sample Skits

#### BULDING COMMUNITY PARTNERSHIP

#### SCENARIO #1: At the hospital

Carmen and her spouse are going to the hospital. They are waiting at the emergency room. Carmen complains of having a sharp pain in her wrist and has a scar in her lip.

Intake: Husband is filing out all the forms

Carmen speaks some English but understands almost everything. Mark is the one answering all the questions for her to the nurse.

Nurse: So...I got all your data but you forgot to fill out the relationship information. Are you married?

Mark: No. We are just friends

Nurse: How can we help you today Carmen?

Mark: She fell from the chair

Nurse: How did you fall?

(Silence, Carmen looks at Mark)

Mark: She was cleaning the kitchen cupboards, the chair was wet and she slipped and felt. When I heard the noise, I went to the kitchen I found her on the floor.

Nurse Well, If you could please wait her, the doctor will be with you in just a minute.

Carmen: Thank you

Mark: Ya sabes lo que te he dicho. Recuerda que te caiste de la silla.

Carmen: Lo que tu digas

Mark: Lo siento mucho de veras. Te duele mucho?

Carmen: No, solo cuando muevo la mano pero la cabeza me duele un bastante

Mark: Seguro que te dan unas pastillas y enseguida te mejoras

Doctor: Carmen? Good evening, How are you today?

Mark: She does not speak much English

Doctor: Oh..OK, I read the chart, let me see your hand...it does not look like it is broken, just swelling. I am going to give you a lotion and some pain killers and you will be like new.

(Carmen touches her lip. It is also swelling)

Carmen: My lip...?

Doctor: Oh, O.K. we will get something for your lip too. Thank you.

#### LAW ENFORCEMENT INTERVENTION

#### SCENARIO #2

#### SITUATION:

Law enforcement (police officers/sheriff office) have been called by the neighbors. The neighbors have heard profanities, screams, and something hitting the wall so hard that a picture fell to the ground. Carmen is sitting in the corner of the room. Mark has some scratches in his wrists and is sitting in the kitchen reading a pornographic magazine.

Police knock at the door...

Police:

Please open the door!

Silence

Mark walks to where Carmen is sitting, looks at her and shakes his finger at her. Mark proceeds to open the door.

Mark.

(politely). Good afternoon officers, how may I help you?

Police:

Sir we have been called about some disturbances...can we come in?

Mark:

I do not understand officer...but..sure come on in. Would you like

something to drink?

Police:

NO, thank you. Is there anyone else in the house?

Mark:

No. Well, just my wife and I.

Could we talk to your wife, please?

Police: Mark:

Sure, I think she is doing something in the other room. Carmen...ven aqui

ahora mismo! (to police). Her English Ain't too goo. She might be scared to talk to you on account the she is illegal. Plus, she scratch me..the........ She is like a cat when she is mad..look what she did to me. It really

hurts...

Police look at his scratches.

Mark:

Carmen...Ven aqui!

Police step in and see Carmen setting on the floor crying.

Police:

Ma'm, are you allright?

Mark is behind the officer looking at Carmen.

Carmen:

Este hijo de mala madre me ha vuelto a golpear.

Police:

To Mark. What is she saying?

Mark:

She is saying that she fell from the chair while cleaning the cupboards.

You know these women and cleaning everything...

Police:

To Carmen: That must have been quite a fall to give her a black eye like

that. Looks like she might have been hit in the face.

#### Scenario #2... continued

Police: Ma'm do you need a doctor?

Carmen: Doctor? No, no me quedo aqui, aqui no viene nadie. Por favor..please go,

go.

Mark: You guys should be helping me. I am married to a wild cat. Look what

she did to me. I am a U.S citizen, I pay my taxes, she does not even have a right to be in this country, I found her on the street! You should take her

to INS and kick her out of our country!

Police: Please Sir be quite.

Mark: You cannot tell me what to do in my own place. Are you crazy or what?

I pay my taxes, you have a job because I pay my taxes and you are not doing your job, go some place else instead of losing your time coming into my house and getting into my business. She is just fine, I had to defend myself somehow...Now leave my house or else. Y tu cayate la boca!

Police: O.K that is it, you are coming with me right now.

Police 1 We are going to have to arrest them both

Police 2 I do not know...

Police 1 It looks clear to me. Both have injuries, both injured each other.

We cannot talk to her, so we do not really know what happen or who is the

primary aggressor...

Police 2 Yeah...plus I do not even know if she is illegal

Police 1 Well, I guess the judge can take care of them...I do not know what else we

can do here.

Police 2 Well...Ma'm..we need to go now.

Carmen: Why? Where? Yo me quedo aqui, Mark...que esta pasando?

Police; Is better if you cooperate Ma'm

Carmen: Donde me llevan?

Ay Dios mio, ya me van sacar del pais.

#### **SCENARIO FOR COUNTY ATTORNEYS**

Carmen: I did not do anything.

No hice nada.

Attorney: Well, the police took pictures of your injuries and also of your husband's injuries,

you need to tell me what happened.

Carmen: What is "injuries"? What do you mean? He has been very bad to me since we mar-

ried.

Attorney: These are obviously self defense injuries. I am going to try to talk to the county

attorney or try to get the case dismissed.

Attorney: Hi, I am calling to talk to prosecutor B. I am sorry they're in court, can I have them

return your call. Just tell them Attorney C called again about the XX case.

Attorney: Finally after 200 more phone calls the attorney reaches the prosecutor. On that

case we are arraigning tomorrow, I was wondering if you could drop the charges

against my client.

Prosecutor: I was considering dropping the charges to a simple domestic abuse assault from the

serious. What do you think about that? Could I get a plea?

Attorney: How much jail time would she get?

Prosecutor: No additional jail time, but I'd be willing to give her a deferred sentence if she does

the BEP program and give her credit for time served.

Attorney: I don't know. I will have to check with her, but she said she scratched him while

he was choking her.

Attorney: (to client in jail) I think I got you a pretty good deal, I can get you released with

time served if you plead to a simple domestic abuse assault. You will have to go

to some classes.

Client: But, I didn't do anything wrong, I only scratched him because he was choking me.

Attorney: You told me when I first interviewed you, your main concern was getting out of

jail and getting your kids back. If you agree to do thisplea, we can get you out this

afternoon.

#### SCENARIO #4: AT THE SHELTER

Advocate: Hi, Carmen. My name is Jenniffer. Our Spanish speaking advocate is gone for

today but she will be back tomorrow. Yo no hablo espanol.

I am sure you can talk to her tomorrow O.K? Call me if you need anything.

Carmen: I need cooking, for my children

Advocate: Well you know where the kitchen is so. go ahead. But remember, the kitchen

hours are only from 5 to 6 O.K.?

Carmen: But we always dinner at 8

Advocate: Well the rules are different in here...imag if every woman wnated to have dinner

at a different time...

Carmen opens the refrigerator

Carmen: I do not know what to cook with what you have in here. Do you have tortillas or

rice or carne?

Advocate: Well...I am sorry but that is all we have. This is not a restaurant. It is going to be a

little bit different than what you have at home, but I am sure you can manage.

Carmen: But I do not even understand this letters in this things. My English is not very

good. I am learning.

Advocate: Carmen I need to go now. I will talk to you latter.

Carmen gets really frustrated. She leaves the kitchen and goes to the leaving room with all her

children

Carmen to Advocate: Excuse me. Is there any book or magazine in Spanish? I love reading.

Advocate: I'm afraid not.

Carmen: Do you have Univision?

Advocate: Not really

Carmen is getting more and more frustrated. The children are hungry and bored. She goes to the leaving room to watch some TV with the children.

Client 1: Man! These Hispanics always with all those children, this is the end of the peace in

here.

Client 2: Let's go to the kitchen

Children: Mami...they do not want us here....

Carmen to advocate: Jenniffer...if I want to leave...can I leave?

Jenniffer: Sure

Carmen: I think I want to go home.

#### SCENARIO #5: AT THE DEPARTMENT OF HUMAN SERVICES

Carmen:

Good morning

Worker:

Good morning. How can I help you?

Carmen:

I need help with my children. My child Jose is very ill and my spouse is in jail now.

Worker:

I am sorry...What?

CArmen:

I need help for children.

Worker:

O.K. I am going to need to see some identification here.

Do you have a social security number?

Carmen:

No. All I have is this paper from INS.

Wroker:

I am sorry but I need to see your social security number or your driver license or

something like that.

CArmen:

But, I have been told that by showing you this paper I should be all right.

Worker:

I do not understand what you are saying.

Listen, if you do not have papers you cannot get any benefits. Plus I do not have

the paper that you are showing me in my list of documents.

Carmen:

Well if you cannot help me, can you help my children?

Worker:

I really do not understand what you are saying

Carmen:

Well my English is not too good but if you are patient you can understand.

Worker:

You should go now and bring someone that speaks English and can help you, O.K?

Speak ENGLISH, ENGLISH.

Carmen:

But, my child is very sick, I really need some help today.

Worker:

I am sorry, I have a lot of people waiting, please leave the office and come back

with your interpreter and all your documents. COME WITH INTERPRETER

THAT SPEAKS ENGLISH.

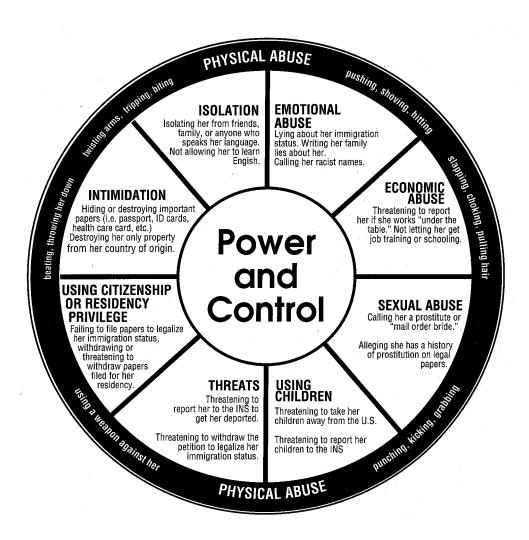
CArmen:

But this paper...

Worker:

That paper does not mean anything, come back some other time please. Good bye.

# Power and Control Wheel



This version of the Power and Control wheel, adapted with permission from the Domestic Abuse Intervention Project in Duluth, Minnesota, focuses on some of the many ways battered immigrant women can be abused.

# Sample Budget for the Forum

(Leadership Training for 30 Immigrant Women)

Hotel accommodations\* \$3000 (\$50 per person/2 nights)

Daily stipend for the women \$2400 (\$40 per person/2 days)

Space rental \$500 (hopefully get a free space)

Translators \$1000 (\$500 per translator/day)

Transmitters for

simultaneous translation \$1000 (\$500/2 days)

Food \$1500 (\$25 per person /2 days)

Printing \$1000 Supplies \$200

Childcare \$720 (3 workers at \$15 per hour/8

hours per day/2 days (less if you only

need 2 workers)

Transportation\*\* \$2500
Project coordinator \$4000
Miscellaneous expenses \$180

TOTAL: \$17,500\*\*\*

<sup>\*</sup> This item is for statewide training. It is not necessary if all the women live reasonably close to the training site.

<sup>\*\*</sup> This item may be lower if airfare is not necessary and therefore would only cover local travel.

<sup>\*\*\*</sup>The budget can be adjusted down to accommodate pro-bono or in-kind services from partnering agencies, such as state coalitions and other immigrant services, as well as seeking assistance from national organizations. The budget can also be adjusted by seeking direct donations from supporting organizations.



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